PRODUCT GUIDE

ILLUMINATOR

Knowledge Repository

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ILLUMINATOR

Current Plugin Modules include:

Engineering Database

Service Management

Asset & Capacity

Configuration Management

Project/Programme Governance

Data Visualisation Library

Knowledge Repository

Geo-Data Interface

Network Infrastructure Management

Custom functionality

Financial Data

Interface to Graphical Data's RESOLVE software

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Knowledge Repository

Free the value in your data.

Providing data management and analytics via configurable and customisable software.

Targeted at and for the benefit of Middle to Enterprise business operations.

Module Description

Collective knowledge is a key corporate asset whose relevance is often overlooked. Accumulated years of experience, vast amounts of detailed knowledge can become stranded or even lost as personnel leave the company, projects end or data is improperly archived.

This module enables the capture of collective knowledge to generate a companywide asset, presenting it in a visual, easy to interpret format which can be interrogated and queried in many ways.

Features

- Users collaborate to create a database of records storing information in structured and graphical formats.

- Comprehensive Question and Answer based system functionality enables users to collaborate with associates throughout the business.

- Querying, filtering and search engines allow users to quickly find what they are looking for.

- Trend analytics can be applied to large data sets to identify key patterns and lessons.

- The module dynamically identifies potential answers to questions asked in real time, both in raw information format or by directing the users to the likely source e.g. Team/Individual.

- Queries can be sent to specific users or user groups, or posted to the wider corporate community for anyone to take up.

- Many of the most valuable data sets are created across project lifecycles and these are not always properly managed post project completion. ILLUMINATOR allows for data sets to be imported and queried in various formats for future use.

If appropriate answers are not readily available, the enquiry will still be listed and directed to the team which appears most relevant via automated e-mail notification functions.

Included Data Entities:

- Records

- Queries

- Images

- Documents / Attachments

- Comments

Integrates fully with the RESOLVE Knowledge Capture Module

Anytime, anyplace, anywhere – Instant access to key information

- As each enquiry is asked and answered, so the available knowledge database expands.

- A number of functional modules in ILLUMINATOR allow users to create dedicated knowledge repository assets for company wide benefit.

- The knowledge repository can accumulate all kinds of document types, records, images, text, attachments, comments and associated metadata.

- Data visualization tools associate static entries in the database, such as a specific system with a wide range of additional and relevant data entities.

Edit and update with ease

For more information contact us on
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